January 21, 2021
Practical Strategies to Support Cross-training, Teamwork, and Empowerment in QRM Cells
How to effectively manage employees that are members of QRM cell teams. Topics include the pros and cons of having a team leader, how to prioritize cross-training needs, how to incentivize employees to expand their range of skills and responsibilities, planning a job rotation strategy, and how to ramp up empowerment and accountability without overwhelming people.
Course fees: Non-member, $295 per person, QRM Center Member, $175
Format: Virtual training session

February 17, 2021
How to Design Shop Floor Cells to Reduce Lead Times for Custom Products
Working with data from real-life case studies, attendees will learn the process of designing effective shop floor cells.
Course fees: Non-member, $345 per person, QRM Center Member, $195
Format: Virtual training session

March 24–26, 2021
How to Implement QRM
Comprehensive overview of the QRM strategy and its four core concepts. This workshop covers all aspects of QRM and provides a roadmap for implementation.
Course fees: Non-member, $795 per person, QRM Center Member, $495
Format: Virtual training session

April 14, 2021
Introduction to POLCA
POLCA is a card-based production control strategy designed for high-mix, low-volume environments. This workshop provides an overview of how POLCA works, success stories from companies using POLCA, and pointers for implementation.
Course fees: Non-member, $345 per person, QRM Center Member, $195
Format: Virtual training session

April 27, 2021
Presentations of Student Team Projects with Industry (QRM Center Members Only)
An exclusive, members-only afternoon program showcasing the tangible results of student projects with industry conducted by the QRM Center.
Format: Virtual presentations

May 20, 2021
How to Use Manufacturing Critical-path Time (MCT) to Reduce Lead Time Throughout Your Enterprise
A comprehensive overview of QRM’s lead time metric, how to use it to drive improvement and the tools available to help you.
Course fees: Non-member, $345 per person, QRM Center Member, $195
Format: Virtual training session

June 23, 2021
Introduction to QMS Software for Capacity Planning and Scheduling
QMS is a cloud-based software solution for long-term capacity planning and real-time scheduling of manufacturing operations that aims to bridge the gap between top-level management data typically provided in ERP systems and shop floor operations where unexpected events regularly occur. It helps companies significantly improve their production and supply chain performance, while achieving faster response to disturbances in the system.
Course fees: Non-member, $345 per person, QRM Center Member, $195
Format: Virtual training session

July 27–29, 2021
How to Implement QRM
Comprehensive overview of the QRM strategy and its four core concepts. This workshop covers all aspects of QRM and provides a roadmap for implementation.
Course fees: Non-member, $795 per person, QRM Center Member, $495
Format: Virtual training session

August 18, 2021
Industry Case Studies on Measuring and Communicating Performance in QRM
A one-day conference with primary focus on how performance is evaluated by companies that have implemented QRM, what performance metrics are used, how often metrics are updated, and how performance results are communicated. Learn from your peers about their efforts to continuously monitor and improve responsiveness and other QRM objectives.
Course fees: Non-member, $295 per person, QRM Center Member, $175
Format: Virtual presentations

September 15, 2021
How to Design Office Cells to Reduce Lead Time Throughout Your Enterprise
Attendees will work with data from real-life case studies to learn the process of designing office cells.
Course fees: Non-member, $345 per person, QRM Center Member, $195
Format: Virtual training session

October 13, 2021
Introduction to POLCA
POLCA is a card-based production control strategy designed for high-mix, low-volume environments. This workshop provides an overview of how POLCA works, success stories from companies using POLCA, and pointers for implementation.
Course fees: Non-member, $345 per person, QRM Center Member, $195
Format: Virtual training session

November 10–12, 2021
How to Implement QRM
Comprehensive overview of the QRM strategy and its four core concepts. This workshop covers all aspects of QRM and provides a roadmap for implementation.
Course fees: Non-member, $795 per person, QRM Center Member, $495
Format: Virtual training session