January 20, 2022
Practical Strategies to Support Cross-training, Teamwork, and Empowerment in QRM Cells
How to effectively manage employees that are members of QRM cell teams. Topics include the pros and cons of having a team leader, how to prioritize cross-training needs, how to incentivize employees to expand their range of skills and responsibilities, planning a job rotation strategy, and how to ramp up empowerment and accountability without overwhelming people.
Course fees: Non-member, $295 per person, QRM Center Member, $175
Format: Virtual training session

February 23, 2022
How to Design Shop Floor Cells to Reduce Lead Times for Custom Products
How to design effective shop floor cells in a high-mix, low-volume or custom product environment. Topics include where to start with a Focused Target Market Segment, capacity planning, and addressing common challenges like monument processes.
Course fees: Non-member, $345 per person, QRM Center Member, $195
Format: Virtual training session

March 15-16, 2022
How to Implement QRM
A comprehensive overview of the QRM strategy and its four core concepts. Introduces all aspects of QRM and provides a roadmap for implementation.
Course fees: Non-member, $1195 per person, QRM Center Member, $695
Format and Location: In-person training session at the DoubleTree Hotel Downtown Madison

April 13, 2022
How to Use Manufacturing Critical-path Time (MCT) for Continuous Improvement and Lead Time Reduction
See how to use this precise time-based metric to drive improvement in your operations and your supply chain, and learn about the tools available to help you implement the metric.
Course fees: Non-member, $495 per person, QRM Center Member, $295
Format and Location: In-person training session at the Fluno Center

May 3, 2022
Presentations of Student Projects with Industry (QRM Center Members Only)
An exclusive, members-only program showcasing the tangible results of student projects conducted by the QRM Center with industry partners.
Format: Virtual presentations

May 19, 2022
POLCA: The People-friendly Production Control System for High-mix, Low-volume and Custom Products
Learn how a simple card-based visual system helps to manage complex factories with high-mix, low-volume environments. This workshop provides an overview of how POLCA works, success stories from companies using POLCA, and pointers for implementation.
Course fees: Non-member, $495 per person, QRM Center Member, $295
Format and Location: In-person training session at the Fluno Center

June 22, 2022
How to Design Office Cells to Reduce Lead Time for Custom Products
How to design effective quick-response office cells (Q-ROCs). Topics include design decisions, impacts on organizational structure, and redesigning office processes to facilitate quick response.
Course fees: Non-member, $495 per person, QRM Center Member, $295
Format and Location: In-person training session at the Fluno Center