**January 17, 2024**  
**POLCA: The People-friendly Production Control System for High-mix, Low-volume and Custom Products**  
Learn how a simple card-based visual system helps to manage complex factories with high-mix, low-volume environments. This workshop provides an overview of how POLCA works, success stories from companies using POLCA, and pointers for implementation.  
**Cost:** Non-member, $345 per person · QRM Center Member, $195  
**Event details:** Virtual · ½-Day · Microsoft Teams

**February 14-16, 2024**  
**How to Implement Quick Response Manufacturing**  
A comprehensive overview of the QRM strategy and its four core concepts. Introduces all aspects of QRM and provides a roadmap for implementation.  
**Course fees:** Non-member, $795 per person, QRM Center Member, $495  
**Event details:** Virtual · (3) ½-Day · Microsoft Teams

**March 13, 2024**  
**How to Design Office Cells to Reduce Lead Times for Custom Products**  
Learn how to design effective quick-response office cells (Q-ROCs). Topics include design decisions, impacts on organizational structure, human factors, and redesigning office processes to facilitate quick response.  
**Cost:** Non-member, $495 per person · QRM Center Member, $295  
**Event details:** In-person · 1-Day · Fluno Center, Madison, Wisconsin

**April 17, 2024**  
**How to Use Manufacturing Critical-path Time (MCT) for Continuous Improvement and Lead Time Reduction**  
Learn how to use this precise time-based metric to drive improvement in your operations and your supply chain. Explore the tools available to help you implement MCT effectively.  
**Cost:** Non-member, $495 per person · QRM Center Member, $295  
**Event details:** In-person · 1-Day · Fluno Center, Madison, Wisconsin

**May 2, 2024**  
**Presentations of Student Projects with Industry (QRM Center Members Only)**  
An exclusive, members-only program showcasing the tangible results of student projects conducted by the QRM Center with industry partners.  
**Event details:** Virtual · ½-Day · Microsoft Teams

**June 20, 2024**  
**POLCA: The People-friendly Production Control System for High-mix, Low-volume and Custom Products**  
Learn how a simple card-based visual system helps to manage complex factories with high-mix, low-volume environments. This workshop provides an overview of how POLCA works, success stories from companies using POLCA, and pointers for implementation.  
**Cost:** Non-member, $495 per person · QRM Center Member, $295  
**Event details:** In-person · 1-Day · Fluno Center, Madison, Wisconsin

**July 23–24, 2024**  
**How to Implement Quick Response Manufacturing**  
A comprehensive overview of the QRM strategy and its four core concepts. Introduces all aspects of QRM and provides a roadmap for implementation.  
**Cost:** Non-member, $1145 per person · QRM Center Member, $695  
**Event details:** In-person · 2-Days · Fluno Center, Madison, Wisconsin

**October 3, 2024**  
**How to Use Manufacturing Critical-path Time (MCT) for Continuous Improvement and Lead Time Reduction**  
Learn how to use this precise time-based metric to drive improvement in your operations and your supply chain. Explore the tools available to help you implement MCT effectively.  
**Cost:** Non-member, $345 per person · QRM Center Member, $195  
**Event details:** Virtual · ½-Day · Zoom

**October 23–24, 2024 (Attend one or both events)**  
**October 23: Improving Teamwork and Empowerment in Quick Response Cells**  
Learn how to effectively improve the effectiveness of QRM cell teams. Topics include prioritizing cross-training, incentivizing employees to expand skills and responsibilities, planning a job rotation strategy, and improving empowerment and accountability.  
**October 24: Reducing Lead Times in High-Mix and Custom Product Supply Chains**  
Discover how manufacturing critical-path time (MCT) and the principles of quick response can help to reduce long lead times in your supply chain.  
**Single-Day Cost:** Non-member, $525 per person · QRM Center Member, $325  
**Two-Day Cost:** Non-member, $975 per person · QRM Center Member, $595  
**Event details:** In-person · 1-Day or 2-Days · Fluno Center, Madison, Wisconsin

**November 12, 2024**  
**How to Design Office Cells to Reduce Lead Times for Custom Products**  
How to design effective quick-response office cells (Q-ROCs). Topics include design decisions, impacts on organizational structure, human factors, and redesigning office processes to facilitate quick response.  
**Cost:** Non-member, $345 per person · QRM Center Member, $195  
**Event details:** Virtual · ½-Day · Zoom

**November 13, 2024**  
**How to Design Shop Floor Cells to Reduce Lead Times for Custom Products**  
How to design effective shop floor cells in a high-mix, low-volume, or custom product environment. Topics include where to start with a Focused Target Market Segment, capacity planning, and addressing common challenges like monument processes.  
**Cost:** Non-member, $345 per person · QRM Center Member, $195  
**Event details:** Virtual · ½-Day · Zoom